

Minutes of the Wolverhampton Ring and Ride District Advisory Group Meeting held on Wednesday 09 June 2010

Present:

Lillian Richards	User, Wolverhampton Ring and Ride (Chair Person)
Audrey Ridd	User, Wolverhampton Ring and Ride
Barbara Perry	User, Wolverhampton Ring and Ride
Mrs Kruczek	User, Wolverhampton Ring and Ride
Janet Rhodes	User, Wolverhampton Ring and Ride
Mr Jones	User, Wolverhampton Ring and Ride
Jean Handy	User, Wolverhampton Ring and Ride
Mr G Cheema	User, Wolverhampton Ring and Ride

In Attendance:

Mick Mew	District Manager, Wolverhampton Ring and Ride
Carol Ward	Administrative Controller, Wolverhampton Ring and Ride
Pooja Kanda	Administrative Assistant, Wolverhampton Ring and Ride
Des Rogers	Operations Manager, W.M.S.N.T.

Apologies:

Peter Maggs	Chief Executive, W.M.S.N.T.
Duncan Ashlee	Development Manager, W.M.S.N.T.
Nigel Andrew	User, Wolverhampton Ring and Ride
Mrs Dacres	User, Wolverhampton Ring and Ride
Rob Jones	User, Wolverhampton Ring and Ride
Mr McDonald	User, Wolverhampton Ring and Ride
Cath Brown	User, Wolverhampton Ring and Ride
Sandra Hadlington	User, Wolverhampton Ring and Ride
Pat Whittaker	User, Wolverhampton Ring and Ride
Margaret Sambrook	User, Wolverhampton Ring and Ride

1. Introduction

- Everyone introduced themselves.

2. Minutes of Last Meeting

- Audrey Ridd explained carer's expenditure is included within the mobility allowance.
- Mr Jones was missed off the apologies list of the last meeting minutes (17th March 10).

3. District Managers Report

- Mick Mew reported that the Fallings Park Fire Station would not be a suitable venue to hold future DAG meeting. If Penn Bowling Club proves suitable, future meetings will be held there.
- Trips were disappointing towards the end of the financial year, but are now improving.
- Ring and Ride leaflets have been distributed throughout the Wolverhampton area.
- Members of the DAG brought to the attention of the meeting the problems they were having getting through to the Scheduling/Admin office.
- Des Roger explained about a new telephone system which will be installed in all the Ring and Ride depots, which will record all phone calls, times when people call and how long telephone calls are etc.
- New depot was not progressing at the moment, waiting for news from landlords.
- The next batch of Transit Vehicles will be delivered to Wolverhampton depot and all the vehicles in the future will be Ford Transits. There will be no sliding door.
- Man Lal returns to work on 14th June 2010.

4. Operations Managers Report

- New Head Office is open and the District Manager at North Birmingham Depot is holding a Tea Dance there to encourage people to use the service for various occasions.
- Des Roger suggested that the next District Advisory Group Meeting may be held at Head Office which is in September 2010.
- New Scheduling system will be live at the South Birmingham Depot and will be soon in other depots. It will be installed in 8 to 9 months at the Wolverhampton Depot on the completion of the depot.
- Newsletter will be coming out shortly.

5. Any Other Business

- Mr G Cheema thanked all the Wolverhampton drivers and staff for their hard work through the year.
- Mrs Kruczek mentioned that she had had a problem with a driver moving off before passenger were settled. Mick Mew suggested to ring the depot straight away if this happens again.
- Barbara Perry mentioned that every Tuesday she travels to St Gregory's at 2pm which is now 2.30pm making every one late. Mick Mew stated it would be down to availability of the vehicle and will look into it when returns to Depot.

6. Date of Next Meeting

Next Meeting Date is- 8th September 2010.

Notes For Information

Contracts Department Telephone number: 0121 446 6172