

**BRITISH STANDARD EVALUATION
OF
WEST MIDLANDS COMBINED
AUTHORITY
BUS STATIONS
and
No 11 BUS ROUTE CCTV SYSTEM**

1st January 2023

to

31st December 2023

EVALUATION OF THE WEST MIDLANDS COMBINED AUTHORITY CCTV SYSTEMS

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1.0 METHODOLOGY

In order to comply with the requirements of British Standard 7958, Closed Circuit Television (CCTV) Management and Operation – Code of Practice and the recommendations contained in the Information Commissioner’s CCTV Code of Practice published in October 2014 and Biometrics and Surveillance Camera Commissioner’s ‘Surveillance Camera Code of Practice’. West Midlands Combined Authority commissioned Plass Solutions Ltd to conduct an evaluation of the Bus Station and No 11 Bus Route CCTV systems that have been monitored by the CCTV Control Room for the twelve months under review.

Whilst the Information Commissioner’s CCTV Code of Practice and the Biometrics and Surveillance Camera Commissioner’s ‘Surveillance Camera Code of Practice’ mention that a review should be undertaken that assesses the effectiveness of the system, British Standards are specific in the criteria required to be covered by such an evaluation. However, the afore-mentioned Codes of Practices agree that the results of the evaluation should be publicly available.

The topics required to be covered by the British Standard are as follows:

- a) a description of the scheme and the geographical area(s) of operation the schemes policy statement
- b) the purpose and scope of the scheme
- c) any changes to the operation or management of the CCTV scheme
- d) any changes that have been made to the policy
- e) any proposals to expand or reduce the operation of the scheme
- f) the aims and objectives for the next 12 months.

The British Standard also requires the following information to be included within the review:

- a) the number of incidents recorded by the scheme
- b) the number of incidents reported to the police and where appropriate other bodies
- c) an assessment of the CCTV scheme’s impact on crime levels and types of crime in the area covered by the scheme.

As the West Midlands Combined Authority CCTV Control Room is accredited to the above-mentioned British Standard and the Biometrics and Surveillance Camera Commissioner’s ‘Surveillance Camera Code of Practice’, the following evaluation will focus on the content of that Standard and the Code of Practice as outlined above.

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2.0 INTRODUCTION

2.1 Description of the scheme

2.1.1 Bus Stations

There are ten Bus Stations (plus Bearwood which is technically an interchange) monitored by the West Midlands Combined Authority CCTV Control Room and these are as follows:

STATION	TOTAL NUMBER OF CAMERAS
Wolverhampton	60
Walsall	17
Coventry	32
Dudley	30
West Bromwich	38
Bilston	6
Halesowen	26
Stourbridge	42
Bearwood	4
Wednesbury	30
Cradley Heath	9
Grand Total	294

All the bus stations have, in recent years, received improvements to the general environment and in some cases this has included, lighting, information, CCTV and help points.

2.1.2 No 11 Bus Route

The Outer Circle Bus route number 11, is one of Europe's longest urban bus routes and was first operated as a complete circuit on 26 April 1926, the idea being to better link the suburbs of Birmingham, as most routes at that time travelled in and out of the city. The route was upgraded by West Midlands Combined Authority in 2004 at a cost in excess of £25 million and improvements included, CCTV coverage, bus priority measures, new shelters with electronic information displays and new low-floor buses. There are 25 bus interchanges on the No 11 bus route. In 2005 all CCTV cameras installed on the interchanges received dedicated monitoring and recording. There are 82 cameras on the Number 11 bus route.

3.0 POLICY STATEMENT AND SCHEME DESCRIPTION

3.1 Closed Circuit Television

The scheme initially comprised of cameras located in specific external and internal locations with control, monitoring and recording facilities at a dedicated control room. A problem orientated process was utilised to assess the appropriateness of CCTV in the area subject of this evaluation. The cameras have therefore been sited to capture images that are relevant to the purposes for which the scheme has been established.

The purposes of the CCTV scheme are outlined later in this report. As previously mentioned the CCTV Control Room is located in a purpose design facility.

3.2 Ownership

The scheme is owned by West Midlands Combined Authority who is responsible for the management, administration and security of the system. West Midlands Combined Authority and its partners will ensure the protection of individuals and the public by complying with the Codes of Practice.

Should the public wish to make contact with the owners of the scheme they may write to:

Public Affairs
West Midlands Combined Authority
16 Summer Lane
Birmingham
B19 3SD

The above contact point will be available to members of the public during office hours. Enquirers will be provided with the relevant documentation on request.

3.3 Policy Statement

To promote public confidence by developing a safe and secure environment for the benefit of those employed, visiting or using the facilities provided by West Midlands Combined Authority.

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To inspire public confidence by ensuring that all public area Closed Circuit Television (CCTV) systems which are linked to the West Midlands Combined Authority CCTV Control Room are operated in a manner that will secure their consistent effectiveness and preserve the civil liberty of law-abiding citizens at all times.

4.0 THE PURPOSE AND SCOPE OF THE SCHEME

4.1 Purposes of the scheme

The following are the objectives for which The West Midlands Combined Authority CCTV system was established:

- a) assist in the prevention and detection of offences
- b) reduce both the real and perceived level of crime
- c) reduce the fear of crime
- d) improve confidence in the rule of law
- e) assist in the apprehension and prosecution of offenders.
- f) gather evidence by a fair and accountable method
- g) create a safer community, improving the quality of life for all by:
 - reducing car crime
 - monitoring public disorder
 - monitoring the movement of people in emergency situations, e.g evacuation
 - providing assistance in civil claims
 - providing assistance with issues relating to public safety and health

4.2 Scope of the scheme

The cameras have been sited to capture images which are relevant to the purpose for which the schemes has been established.

The schemes will be operated fairly, within the applicable law and only for the purposes for which it is established or which are subsequently agreed in accordance with the Code of Practice.

Operators are aware of the purpose(s) for which the schemes have been established and that the CCTV equipment is only used to achieve the identified purposes.

The schemes will be operated with due regard for the privacy of the individual.

Before cameras are placed in residential areas the residents in that area will be consulted concerning the proposed system. The results of the consultation will be taken into account.

The public interest in the operation of the schemes will be recognised by ensuring the security and integrity of operational procedures.

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The systems will only be operated by trained and authorised personnel.

An evaluation of the schemes is carried out annually and this will be available to the public at specified locations.

West Midlands Combined Authority and partners support the individual's right to privacy and will insist that all agencies involved in the provision and use of Public CCTV systems connected to the West Midlands Combined Authority CCTV Control Room accept this fundamental principle as being paramount.

The schemes aim to provide surveillance of the public areas in order to fulfil the purposes of the schemes. The area protected by CCTV is indicated by the presence of signs. The signs are placed so that the public are aware that they are entering a zone which is covered by surveillance equipment. The signs state the organisation responsible for the schemes, the purposes of the schemes and a contact telephone number. Data will not be held for longer than necessary and disposal of information will be regulated.

The schemes are registered with the Information Commissioner. The registration number is Z5897556. The schemes will be managed in accordance with the principles of the Data Protection Act 2018, Human Rights Act 1998 and all other relevant legislation

Reviews of Data Protection and Legal requirements are undertaken annually.

4.3 Personnel

All personnel involved with the monitoring of CCTV have or are in the process of being security screened in accordance with British Standards.

4.4 Training

All employees engaged in the monitoring and operation of CCTV have or are in the process of receiving training to the standards required by the Private Security Industry Act 2001. As a further requirement of the above Act all operators will be licensed by the Security Industry Authority.

4.5 Operation of the scheme

The system is operated in accordance with a recognized Code of Practice and Procedural Manual.

4.6 Audit

As mentioned in the introduction to this report the scheme is required to be independently monitored this includes a review of the scheme's operation and working practices.

An audit has been undertaken on 17th October 2023 prior to this evaluation report which considered the following:

- a) the level of attainment of objectives and procedures.

The level of attainment of objectives is covered in the main evaluation. The statistics relate to the 2023 period. Procedures are governed by the Code of Practice and Procedural Manual. These were reviewed and comply with relevant processes and legislation in particular the Data Protection Act 2018 and Human Rights Act 1998.

- b) random audits of the data log and the release of information

All administrative documentation, which incorporate the release of information and incident reports in connection with this scheme were examined and all appear to be completed in accordance with the Procedural Manual.

- c) the review policy

The review policy is outlined within the Code of Practice. Procedures are reviewed on an ongoing basis in order to comply with procedures and legislation.

- d) standard of costs for the release or viewing of material

The Information Commissioner confirms the cost should be free of charge. However, West Midlands Combined Authority may charge reasonable fees when responding to manifestly unfounded or excessive requests. There were 3 Subject Access Requests received in 2023, resulting in no evidence being issued.

- e) legislation

At the time of the above audit all legislative requirements appear compliant.

5.0 CHANGES IN OPERATION, MANAGEMENT OR POLICY

As reflected in the Code of Practice, any major changes to the Code of Practice take place only after consultation with the relevant management group and upon agreement of the organisations with a participatory role in the operation of the system.

5.1 Major changes to the code are defined as changes which affect its fundamental principles and shall be deemed to include:

- additions and omissions of cameras to the system matters which have privacy implications
- additions to permitted uses criteria e.g. purposes of the scheme
- changes in the right of access to personal data, except statutory requirements
- significant legal implications.

5.2 Minor changes to this Code of Practice are defined as operational and procedural matters which do not affect the fundamental principles and purposes; these include:

- additions and omissions of contractors
- additional clarifications, explanations and corrections to the existing code
- additions to the code of practice in order to conform to the requirements of
- any statutory Acts and changes in criminal legislation.

A minor change may be agreed between the manager and the owner of the system.

There have been only minor changes to the Code of practice or procedures during the period under evaluation. These include insertion of the ICO registration number and clarification of compliance with Human Rights Act 1998, both in the Codes of Practice.

The Code of Practice is subject to annual review. A copy of the Code of Practice can be obtained by writing to:

Public Affairs
West Midlands Combined Authority
16 Summer Lane
Birmingham
B19 3SD

6.0 PROPOSALS FOR THE SCHEMES INCLUDING AIMS AND OBJECTIVES

The West Midlands Combined Authority CCTV Control Room utilises the latest technology in Closed Circuit Television. This is seen as being beneficial to all those who visit, reside and work in the area.

The aims and objectives remain the same and these are the prevention and detection of crime, to reduce the fear of crime and make the area a safe environment.

7.0 STATISTICAL ANALYSIS AND EVALUATION

In order to achieve meaningful evaluation, the CCTV scheme must be assessed against specific performance indicators which are relevant to the objectives of the scheme. This can be achieved by utilising baskets of indicators which are divided into the categories of Contextual, Key and Support Indicators.

7.1 Contextual Indicators

Contextual Indicators relate to the circumstances or background surrounding the particular initiative. In this case the purposes of the CCTV are mainly to prevent and detect crime. Indicators will include both British Crime Statistics and Police Recorded statistics for this type of crime.

7.2 Key Indicators

Key Indicators are closely related to the actual objectives of the particular initiative and attempt to measure its effect. This will include the total crime for the police area.

7.3 Support Indicators

Support Indicators are used to refute or verify the key indicators. The measurements will include the number of images seized by police which contain evidential value.

7.4 EVALUATION

7.4.1 Contextual Indicators

Contextual Indicators relate to the circumstances or background surrounding the particular initiative. In this case the purposes of the CCTV are mainly to prevent and detect crime. Indicators will include both British Crime Statistics and Police Recorded statistics for this type of crime.

7.4.2 British Crime Survey

The responsibility for the publication of crime statistics transferred from the Home Office to Office of National Statistics (ONS) in April 2012, with the year starting on 1st July and finishing on 30th June. The following information has been taken from the ONS website.

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The latest figures from the Crime Survey for England and Wales (CSEW) showed that there were an estimated 8.5 million offences in the year ending September 2023. While the latest figures do not show a statistically significant change in total crime compared with the year ending September 2022, they do follow a long-term downward trend and more recent falls since the beginning of the coronavirus (COVID-19) pandemic, with total crime 17% lower than the year ending March 2020. Compared with the year ending September 2022, there was some variation for individual crime types:

- Fraud decreased by 13%, with notable reductions in advance fee fraud (33%) and other fraud (40%).
- Computer misuse increased by 30%, mainly because of a 36% rise in unauthorised access to personal information.
- Criminal damage decreased by 21%, including a 30% fall in criminal damage to a vehicle.

The CSEW remains the best estimate of long-term trends in crimes against the household population for the crimes included in the survey. However, estimates for the year ending September 2022 and September 2023 should be interpreted with caution. The CSEW estimates presented for the year ending September 2022 are based on lower than usual interview numbers following the gradual return to face-to-face interviewing from October 2021 (20,980 respondents). Both years are subject to lower response rates, which may affect the quality of the estimates. The CSEW estimates have been temporarily suspended of their National Statistics status while they assess data quality since the pandemic. For more information, see the Office for Statistics Regulation's Temporary suspension of National Statistics status for estimates from the Crime Survey for England and Wales note.

Although police recorded crime does not tend to be a good indicator of general trends in crime, it can give more insight into lower-volume, but higher-harm offences reported to the police, including those that the survey does not cover or capture well. Data for the year ending September 2023 showed:

- The number of homicides decreased by 9% to 591 offences compared with the year ending September 2022 (651 offences).
- Police recorded robbery offences increased by 12% to 79,091 offences compared with the year ending September 2022 (70,792 offences), but they remained 12% lower than the year ending March 2020 (90,187 offences).

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- Offences involving knives or sharp instruments (excluding Greater Manchester Police and Devon and Cornwall Police) increased by 5% (to 48,716 offences) compared with the year ending September 2022 (46,367 offences), but remain 5% lower compared with the year ending March 2020 (51,228 offences).
- Offences involving firearms (excluding Devon and Cornwall Police) increased by 3% (to 6,233 offences) compared with the year ending September 2022 (6,024 offences).
- Theft offences increased by 9% to 1.8 million offences compared with the previous year, this was largely a result of a 32% increase in shoplifting offences.
- There was a slight increase (2%) in vehicle offences compared with the previous year, which included an 8% increase in theft or unauthorised taking of a motor vehicle compared with year ending September 2022 and a 17% increase compared with the pre-coronavirus (COVID-19) pandemic year ending March 2020.

According to Crime Survey for England and Wales (CSEW) estimates for the year ending September 2023, people aged 16 years and over experienced 8.5 million offences, no significant change compared with the year ending September 2022 (9.1 million offences). However, this follows a long-term downward trend and more recent falls since the beginning of the coronavirus (COVID-19) pandemic, with total crime 17% lower than the year ending March 2020 (10.2 million offences).

The latest CSEW figures are based on interviews conducted between October 2022 and September 2023, measuring experiences of crime in the 12 months before the interview. This means these crimes could have occurred any time between October 2021 and August 2023. Similarly, the year ending September 2022 will include crimes committed during the coronavirus (COVID-19) pandemic and as early as October 2020. Crime Survey estimates are not currently designated as National Statistics. Please use these data with caution because of the potential impact of lower response rates on data quality. Since the mid-1990s, there have been long-term falls in overall CSEW crime estimates. However, long-term trends vary by crime type.

For crimes that come to the attention of the police, police recorded crime has wider coverage than the CSEW as it includes offences against all people (including those aged under 16 years old and the non-household population), and businesses, as well as victimless crimes, such as drug taking.

Improvements to recording processes and practices by the police, expansions of the recorded crime collection to include new offences, variations in police activity, more victims reporting crime, and genuine increases in some types of crime, have each made substantial contributions to rises in recorded crime over recent years. This effect has been more pronounced for some crime types. For some types of offence these figures do not provide reliable trends in crime.

Police recorded crime in England and Wales in the year ending September 2023 was relatively stable with a 1% increase on the previous year. Overall, 6.7 million crimes were recorded in the year ending September 2023 compared with 6.6 million in the year ending September 2022. Notable increases were observed in shoplifting and fraud offences against businesses and other organisations (which are not included in the CSEW). Information on the investigative outcomes of crimes recorded by the police can be found in the Home Office's Crime outcomes in England and Wales publication.

7.4.3 West Midlands Police crime and offence statistics.

As previously mentioned, contextual performance indicators are closely related to the background and environment of the particular initiative, it is therefore advantageous to examine the context in which the cameras operate. This will include the total crime for the police area. There is an argument that the number of recorded offences would be reflected in the levels of incidents created by the CCTV operators.

During 2019 the recorded crime has decreased by -0.2%. There was an increase in Weapons (+28%), Drugs (+25%), Violence (+22%), Public Order (+19%), Other Crime (+17%) and Robbery (+8%). Decreases were recorded in Bike Theft (-18%), Anti-Social Behaviour (-17%), Burglary (-15%), Other Theft (-15%), Shoplifting (-11%), Vehicle (-11%), Theft from a Person (-4%) and Criminal Damage/Arson (-2%).

During 2020 the recorded crime has increased by 7.5%. There was an increase in Public Order (+41%), Anti-Social Behaviour (+40%), Violence (+25%), Other Crime (+25%), Weapons (+8%) and Drugs (+3%). Decreases were recorded in Theft from a Person (-33%), Shoplifting (-30%), Burglary (-22%), Robbery (-22%), Other Theft (-21%), Vehicle (-19%), Criminal Damage/Arson (-14%) and Bike Theft (-9%).

During 2021 the recorded crime had increased by 22%. There was an increase in Public Order (+66%), Weapons (+61%), Violence (+49%), Criminal Damage/Arson (+48%), Other Crime (+41%), Drugs (+24%), Other Theft (+7%), Bike Theft (+4%) and Robbery (+1%). Decreases were recorded in Burglary (-19%), Anti-Social Behaviour (-16%), Vehicle (-5%), Theft from a Person (-3%) and Shoplifting (-3%).

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During 2022 the recorded crime had increased by 8%. There was an increase in Other Crime (+1043%), Shoplifting (+42%), Drugs (+29%), Public Order (+29%), Violence and Sexual (+19%), Criminal Damage/Arson (+13%), Vehicle (+2%) and Bike Theft (0%). Decreases were recorded in Other Theft (-14%), Weapons (-21%), Burglary (-36%), Robbery (-40%), Anti-Social Behaviour (-66%) and Theft from a Person (-67%).

During 2023 the recorded crime has decreased by 5%. There was an increase in Shoplifting (+45%), Anti-Social Behaviour (+17%), Robbery (+7%). Decreases were recorded in Drugs (-3%), Other Crime (-3%), Weapons (-4%), Burglary (-5%), Other Theft (-5%), Vehicle (-7%), Criminal Damage/Arson (-7%), Violence and Sexual (-9%), Bike Theft (-12%), Theft from a Person (-14%), and Public Order (-24%).

7.4.4 Analysis of Recorded Crime Levels – Bus Stations and No 11 Bus Route

The following is an analysis of crimes and offences committed during 2019 to 2022 compared with 2023.

Station	2019	2020	2021	2022	2023
Bearwood	1	1	0	2	3
Bilston	3	4	14	24	36
Bradford Place Walsall	6	3	1	2	0
Coventry	24	25	77	131	85
Cradley Heath	2	0	1	2	5
Dudley	71	70	113	197	87
Halesowen	21	23	41	25	36
Merry Hill	4	12	23	30	20
Oldbury	0	0	0	3	0
Stourbridge	7	11	28	49	27
Walsall	31	29	89	119	86
Wednesbury	9	11	21	28	24
West Bromwich	42	56	92	116	100
Wolverhampton	36	40	127	203	102
Grand Total	257	285	427	931	611

During 2022 there were 931 offences recorded for the afore-mentioned Bus Stations, and this has decreased to 611 in 2023. An analysis of crime and offences recorded for each of the locations can be found in Appendix 'A'.

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INTERCHANGE	2019	2020	2021	2022	2023
Acocks Green	127	129	160	204	196
Acocks Green Station	34	43	43	59	57
Bearwood Bus Station	68	45	44	93	66
Bordesley Green E / Station Road	60	73	68	73	190
Bristol Road / Harborne Road	134	126	184	257	191
Bromford Lane / Coleshill Road	270	257	292	298	405
Bromford Lane / Tyburn Road	87	84	75	71	69
Brookvale Rd / Ridgeway	18	9	18	28	13
Church Road / Stoney Lane	213	179	181	200	174
Cole Bank Road / Stratford Road	16	28	14	19	21
Dudley Road	41	61	45	71	51
Erdington	304	311	334	425	380
Lordswood Road, High Street Harborne	41	40	30	51	31
Olton Boulevard East	144	133	130	168	159
Perry Barr	220	203	200	198	237
Rookery Road	74	110	106	112	114
Sandon Road / Three Shires Oak Road	147	69	83	93	74
Slade Road / Streetly Road	68	76	66	77	53
Stechford Lane / Burney Lane	50	67	61	55	51
Stechford Station	71	76	80	97	100
Swan Island	217	152	242	281	294
Watford Road / Pershore Road	152	114	164	179	203
Wellington Road / Hamstead Road	40	67	75	87	70
Winson Green Road	44	33	28	35	40
Witton Station	18	48	30	55	37
Grand Total	2658	2533	2753	3286	3276

During 2022 there were 3246 offences recorded for the afore-mentioned Interchanges on the No 11 Bus route, this has decreased to 3276 offences in 2023. An analysis of crime and offences recorded for each of the locations can be found in Appendix 'B'.

Without a more detailed analysis it is difficult to establish if the CCTV has had positive effect and it will be necessary to monitor and evaluate the system over the next 12 months.

7.5 Support Indicators

7.5.1 Incident Reports

The success of a CCTV scheme relies, to a considerable extent, on the pro-active use of the system by the operators. This sophisticated technology is primarily a passive device and without human interaction it relies on an incident occurring within its field of view, this is the case even when on automatically programmed patrols. It is necessary therefore to ascertain if the system is being used to its full potential by those operating the cameras and one method of establishing this is to analyse the Incident Reports.

Details of incidents dealt with by operators are passed to the relevant authority. Incidents are not always responded to immediately by the Police, but are monitored and recorded by operators on their behalf.

7.5.2 West Midlands Combined Authority CCTV system

During 2022, there were 1321 incidents recorded for both the Bus station and No 11 route. In 2023, this increased to 2830 incidents. There are 376 cameras installed on the bus stations and the No 11 bus route. A list of incident trends for both the Bus stations and the No 11 route can be found in Appendix 'C'.

It is necessary to be able to justify the existence of each camera which forms part of the CCTV scheme and the only measurement is when it has been used during an incident. It should be explained that when monitoring of an incident, it is normal practice to use a number of cameras and therefore the analysis will have no resemblance to the actual number of incidents. However, it will provide an indication of the usefulness of each camera to the overall system when dealing with incidents.

In 2023 there were a total of 6875 usages of the cameras and this is an average of 18 usages for each of the 376 cameras. An analysis of the number of uses for each camera can be found in Appendix 'D'. Using a formula employed by a number of Local Authorities, all cameras with less than half the average number of usages would be regarded as being 'at risk' of further consideration. However, most of the cameras have specific and/or unique operational requirements, which include the security of staff and people using the station facilities. It is therefore suggested that in future a more customer based analysis be adopted to establish the perceptions of those using the facility, as apposed to relying on crime and incident analysis.

7.5.3 Viewing and Seizure of evidence

The viewing and subsequent copying/seizure of recorded images can act as an indicator to support or refute the effectiveness of the scheme in obtaining meaningful evidence. However, it is difficult, if not impossible to ascertain from police records whether the images viewed have been used as evidence to obtain a conviction at court, assisted in any other clearance process or been used for intelligence purposes.

During 2022 there were 258 reviews conducted by the police. In 2023 there were 662 reviews conducted by the police and this is an increase of 404 over the previous period. Generally, it would appear to indicate that the police are finding the CCTV systems useful and this is a positive support indicator. 252 DVDs/USBs and 161 Stills were issued to the Police compared with 252 DVD/USBs and 181 stills in 2022. 102 third party requests were received resulting in 59 DVDs/USBs and 4 Stills being released.

7.5.4 Complaints

A member of the public wishing to make a complaint about the system may do so through West Midlands Combined Authority's complaint procedure. A copy of the complaint procedure is available by writing to:

Customer Services
West Midlands Combined Authority
16 Summer Lane
Birmingham
B19 3SD

A complaints procedure has been documented. A record of the number of complaints or enquiries received is maintained together with an outline of the action taken. During the period of evaluation there have been no recorded complaints concerning the schemes in question.

7.5.5 Compliments

During the period of evaluation there has been one recorded compliment concerning the schemes in question. This was received on 21st November 2023 from The British Transport Police London regarding their gratitude and thanks for the exceptional effort and dedication of a member of the CCTV Control Room

7.5.6 Privacy Impact Assessments

During 2022 there have been no additional cameras installed in the locations subject of this evaluation and therefore no Privacy Impact Assessments undertaken.

8.0 CONCLUSION AND RECOMMENDATIONS

8.1 Introduction

This camera evaluation focuses on the 376 public space Closed Circuit Television surveillance cameras installed on the bus stations and the No 11 Bus route which are owned by West Midlands Combined Authority and monitored and recorded by the West Midlands Combined Authority Control Room facility.

8.2 Recorded Crime

During 2022 there were 931 offences recorded for the afore-mentioned Bus Stations, and this has decreased to 611 in 2023. A list of offences for each Bus station is shown in Appendix 'A'.

During 2022 there were 3286 offences recorded for the Bus Interchanges on the No 11 Bus Route, this has decreased to 3276 offences in 2023. An analysis of crime and offences recorded for each of the locations can be found in Appendix 'B'.

8.3 Recorded Incidents Trends

During 2023 there were 2830 incidents recorded for both the Bus station and No 11 route. A list of incidents for both the Bus stations and the No 11 route can be found in Appendix 'C'.

8.4 Camera Use and Incidents logged by Operators

It is necessary to be able to justify the existence of each camera which forms part of the CCTV scheme and the only measurement is when it has been used during an incident. It should be explained that when monitoring of an incident, it is normal practice to use a number of cameras and therefore the analysis will have no resemblance to the actual number of incidents.

In 2023 there were a total of 6875 usages of the cameras and this is an average of 18 usages for each of the 376 cameras.

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Using a formula employed by a number of Local Authorities, all cameras with less than half the average number of usages would be regarded as being 'at risk' of further consideration. As previously mentioned, the 2023 analysis indicates that there was an average of 9 uses for the 376 cameras, however, most of the cameras have specific and/or unique operational requirements, which include the security of staff and people using the station facilities. An analysis of the number of uses for each camera and those at 'risk' can be found in Appendix 'D'.

8.5 Police Reviews of footage

Another important indicator is the number of reviews conducted by the police. The number of requests is the total for both the Bus and Rail systems.

During 2019, 341 reviews were conducted by the police and this was a decrease of 59 over the previous period. 192 DVD/USBs and 146 stills were issued to the Police and 38 DVD/USBs and 13 stills issued to third parties.

During 2020, 315 reviews were conducted by the police and this is a decrease of 26 over the previous period. 180 DVD/USBs and 135 stills were issued to the Police and to third parties.

During 2021, 224 reviews were conducted by the police and this was a decrease of 91 over the previous period. 89 DVD/USBs and 135 stills were issued to the Police and 8 DVD/USBs and 2 stills to third parties.

During 2022, there were 258 reviews conducted by the police and this was an increase of 34 over the previous period. 252 DVD/USBs and 181 stills were issued to the Police. There were no releases to third parties.

During 2022 there were 258 reviews conducted by the police. In 2023 there were 662 reviews conducted by the police and this is an increase of 404 over the previous period. Generally, it would appear to indicate that the police are finding the CCTV systems useful and this is a positive support indicator. 252 DVDs/USBs and 161 Stills were issued to the Police compared with 252 DVD/USBs and 181 stills in 2022. 102 third party requests were received resulting in 59 DVDs/USBs and 4 Stills being released.

8.6 Future Evaluations

The Information Commissioner's CCTV Code of Practice makes the following requirement:

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“If you are already using a surveillance system, you should regularly evaluate whether it is necessary and proportionate to continue to use it”

“You should review regularly whether the use of CCTV continues to be justified. It is necessary to renew your notification with the ICO annually, so this would be an appropriate time to consider the ongoing use of such systems.”

...there should be a periodic review, at least annually of the system’s effectiveness to ensure that it is still doing what it was intended to do. If it does not achieve its purpose, it should be stopped or modified.”

Information Commissioners Code of Practice 2014

The purposes and scope of the systems are detailed in Section four of this report and these include the prevention and detection of offences. Whilst it is not possible to make an assumption that the CCTV system is actually preventing offences, it is a component part of the preventative package. To remove or modify the use of the CCTV system may also detract from a further identified purpose, this being to reduce the fear of crime. It is therefore recommended that at present the system is effective in achieving its purpose, however, there is no current research available which would indicate the public or employees’ perceptions and this is an area which could provide valuable information in future evaluations.

It is a recommendation that the CCTV systems subject of this report continue to be evaluated on an annual basis. This will ensure future compliance with the British Standard, which is assessed each year, it will also provide compliance with legislation and ensure continuous measurement of fluctuations and monitoring for any emergence of life cycles, which could cause a decline in the initiative. CCTV evaluations are also required for compliance to the Surveillance Camera Code of Practice 2021.

**APPENDIX 'A' – BUS STATIONS
RECORDED OFFENCES 2019 TO 2023**

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APPENDIX 'A'

Bus Station Offences

Station	Offence	2019	2020	2021	2022	2023
Bearwood	Criminal damage	0	0	0	0	1
	Drugs	0	0	0	0	1
	Graffiti	0	0	0	0	1
	Indecent exposure	0	0	0	0	1
	Medical	0	0	0	0	1
	Observation by officer	0	0	0	0	1
	Offensive weapons	0	0	0	0	1
	Other	0	0	0	0	1
	Public Order	0	1	0	0	0
	Police request	0	0	0	0	2
	Robbery	1	0	0	0	1
	Rough sleepers	0	0	0	0	1
	Theft	1	0	0	0	1
	Vehicle	0	0	0	0	0
	Violence	0	0	0	2	0
Bearwood Total		1	1	0	2	13
Bilston	ASB	0	0	0	0	84
	Assault	0	0	0	0	7
	Attempted robbery	0	0	0	0	1
	Begging	0	0	0	0	1
	Criminal Damage	1	0	2	4	10
	Drugs	0	0	1	0	3
	Fare evasion	0	0	0	0	4
	Graffiti	0	0	0	0	1
	Indecent exposure	0	0	0	0	1
	Medical	0	0	0	0	6
	Missing person	0	0	0	0	1
	Observation by operator	0	0	0	0	12
	Offensive weapon	0	0	1	0	2
	Other	0	0	0	0	9
	Police request	0	0	0	0	1
	Public Order	0	1	3	3	3
	Robbery	0	0	0	1	1
	Road traffic collision	0	0	0	0	6

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	Rough sleeper	0	0	0	0	1
	Serious incident	0	0	0	0	1
	Sexual assault	0	0	0	0	0
	Shop theft	0	0	0	0	2
	Smoking/vaping	0	0	0	0	7
	Suspicious	0	0	0	0	4
	Theft	2	0	3	6	2
	Theft – cycle	0	0	0	0	2
	Theft – vehicle	0	0	0	0	1
	Trespass	0	0	0	0	1
	Vandalism	0	0	0	0	2
	Vehicle	0	0	0	0	0
	Verbal assault	0	0	0	0	2
	Violence	0	3	4	10	0
Bilston Total		3	4	14	24	177
Bradford Place Walsall	Criminal Damage	0	0	0	0	0
	Drugs	0	0	0	0	0
	Other	0	0	1	0	0
	Possession of weapons	0	0	1	0	0
	Public Order	1	0	0	0	0
	Robbery	0	1	0	0	0
	Sexual Offences	0	2	0	1	0
	Theft	0	0	0	0	0
	Vehicle	0	0	0	0	0
	Violence	5	0	0	1	0
Bradford Place Walsall Total		6	3	2	2	0
Coventry	ASB	0	0	0	0	77
	Alcohol related	0	0	0	0	2
	Animal	0	0	0	0	6
	Assault	0	0	0	0	13
	Attempted robbery	0	0	0	0	3
	Attempted theft	0	0	0	0	8
	Begging	0	0	0	0	18
	Criminal Damage	3	0	3	3	7
	Domestic	0	0	0	0	2
	Drugs	0	0	1	4	26

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	Fire alarm activation	0	0	0	0	8
	Graffiti	0	0	0	0	2
	H&S Investigation	0	0	0	0	1
	Medical	0	0	0	0	9
	Missing person	0	0	0	0	2
	Observation by operator	0	0	0	0	28
	Other offences	0	0	0	0	14
	Offensive weapons	0	0	5	6	1
	Pick pocket	0	0	0	0	1
	Police request	0	0	0	0	9
	Public Order	2	4	8	20	10
	Road traffic collision	0	0	0	0	1
	Robbery	0	1	4	8	5
	Rough sleeper	0	0	0	0	34
	Sexual Offences	3	1	4	0	2
	Shop theft	0	0	0	0	1
	Smoking/vaping	0	0	0	0	44
	Suspicious	0	0	0	0	5
	Theft	9	7	20	40	15
	Theft – cycle	0	0	0	0	4
	Theft – vehicle	0	0	0	0	1
	Vandalism	0	0	0	0	8
	Vehicle	0	1	2	3	0
	Verbal assault	0	0	0	0	12
	Violence	5	11	30	44	0
Coventry Total		24	25	77	128	380
Cradley Heath						
	ASB	0	0	0	0	5
	Arson	0	0	0	0	1
	Assault	0	0	0	0	2
	Camera interference	0	0	0	0	2
	Criminal Damage	0	0	0	2	2
	Drugs	0	0	0	0	2
	Observed by operator	0	0	0	0	5
	Other	0	0	0	0	1
	Public Order	0	0	0	0	0
	Robbery	0	0	1	0	0
	Rough sleepers	0	0	0	0	7

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	Smoking/vaping	0	0	0	0	2
	Theft - cycle	0	0	0	0	1
	Theft – vehicle	0	0	0	0	1
	Violence	2	0	0	0	0
Cradley Heath Total		2	0	1	2	32
Darlaston	Criminal Damage	0	0	0	0	0
	Other offences	0	0	0	0	0
	Robbery	0	0	0	0	0
	Theft from a person	0	0	0	0	0
	Violence	0	0	0	0	0
Darlaston Total		0	0	0	0	0
Dudley	Alcohol related	0	0	0	0	2
	ASB	0	0	0	0	90
	Assault	0	0	0	0	19
	Begging	0	0	0	0	13
	Bus station radio call	0	0	0	0	9
	Criminal damage	5	4	13	22	9
	Domestic	0	0	0	0	4
	Drugs	8	9	13	6	18
	Fare evasion	0	0	0	0	2
	Fire alarm activation	0	0	0	0	2
	Fire/smoke	0	0	0	0	1
	Indecent exposure	0	0	0	0	4
	Medical	0	0	0	0	26
	Missing person	0	0	0	0	1
	Observed by operator	0	0	0	0	48
	Offensive weapons	6	5	2	6	5
	Other	20	0	1	0	21
	Police request	0	0	0	0	4
	Public Order	11	12	25	29	4
	Road traffic collision	0	0	0	0	6
	Robbery	5	15	8	26	5
	Rough sleeper	0	0	0	0	16
	Serious incident	0	0	0	0	1
	Sexual assault/activity	3	2	5	4	4
	Shop theft	0	0	0	0	3

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	Smoking/vaping	0	0	0	0	29
	Suspicious	0	0	0	0	6
	Theft	6	4	5	14	7
	Theft – cycle	0	0	0	0	1
	Trespass	0	0	0	0	2
	Vandalism	0	0	0	0	12
	Vehicle	0	0	2	4	0
	Verbal assault	0	0	0	0	11
	Violence	27	19	39	82	0
Dudley Total		71	70	113	193	386
Halesowen	ASB	0	0	0	0	91
	Animal	0	0	0	0	1
	Assault	0	0	0	0	4
	Begging	0	0	0	0	1
	Bus station radio call	0	0	0	0	2
	Camera interference	0	0	0	0	1
	Criminal damage	4	5	7	6	12
	Drugs	2	0	2	0	20
	Fare evasion	0	0	0	0	1
	Fire alarm activation	0	0	0	0	1
	Indecent exposure	0	0	0	0	1
	Medical	0	0	0	0	11
	Missing person	0	0	0	0	1
	Observed by operator	0	0	0	0	21
	Other	0	0	0	0	12
	Police request	0	0	0	0	1
	Possession of weapons	0	0	1	3	0
	Public Disorder	2	2	9	4	3
	Robbery	2	3	0	2	4
	Road traffic collision	0	0	0	0	2
	Rough sleeper	0	0	0	0	25
	Sexual Offences	2	0	0	1	1
	Shop theft	0	0	0	0	1
	Smoking/vaping	0	0	0	0	33
	Suspicious	0	0	0	0	2
	Theft	0	3	3	2	1

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	Threatening behaviour	0	0	0	0	1
	Vandalism	0	0	0	0	3
	Vehicle	0	1	0	0	0
	Verbal assault	0	0	0	0	5
	Violence	9	9	19	7	0
Halesowen Total		21	23	41	25	262
Merry Hill						
	Criminal damage	1	0	1	3	0
	Drugs	0	0	2	0	0
	Other	1	0	0	0	0
	Possession of weapons	0	0	1	1	0
	Public Order	2	2	3	6	0
	Robbery	1	0	1	2	0
	Sexual Offences	0	1	0	0	0
	Theft	0	0	0	4	0
	Vehicle	0	0	0	0	0
	Violence	0	9	15	13	0
Merry Hill Total		4	12	23	29	0
Oldbury						
	Common Assault	0	0	0	0	0
	Robbery	0	0	0	0	0
	Violence	0	0	0	3	0
Oldbury Total		0	0	0	3	0
Stourbridge						
	ASB	0	0	0	0	65
	Assault	0	0	0	0	6
	Attempted theft	0	0	0	0	1
	Begging	0	0	0	0	8
	Bus station radio call	0	0	0	0	1
	Criminal damage	1	5	4	8	8
	Drugs	0	0	0	0	26
	Fare evasion	0	0	0	0	2
	Fire alarm activation	0	0	0	0	1
	Graffiti	0	0	0	0	1
	Indecent exposure	0	0	0	0	5
	Lift incident	0	0	0	0	1
	Medical	0	0	0	0	9
	Missing person	0	0	0	0	1

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	Observed by operator	0	0	0	0	31
	Other	0	0	0	0	16
	Offensive weapons	0	0	1	0	3
	Police request	0	0	0	0	4
	Public Order	1	1	7	9	2
	Robbery	1	0	1	1	5
	Road traffic collision	0	0	0	0	7
	Rough sleeper	0	0	0	0	41
	Serious incident	0	0	0	0	1
	Sexual	0	0	0	1	3
	Shop theft	0	0	0	0	1
	Smoking/vaping	0	0	0	0	32
	Suspicious	0	0	0	0	7
	Theft	3	0	1	0	6
	Vandalism	0	0	0	0	3
	Verbal assault	0	0	0	0	7
	Vehicle	0	0	1	3	0
	Violence	1	5	12	27	0
Stourbridge Total		7	11	27	49	304
Walsall						
	ASB	0	0	0	0	40
	Arson	0	0	0	0	1
	Assault	0	0	0	0	16
	Attempted theft	0	0	0	0	1
	Begging	0	0	0	0	1
	Criminal damage	5	7	1	5	3
	Domestic	0	0	0	0	1
	Drugs	0	0	5	13	9
	Fare evasion	0	0	0	0	1
	Fly tipping	0	0	0	0	1
	Graffiti	0	0	0	0	3
	Indecent exposure	0	0	0	0	4
	Medical	0	0	0	0	12
	Observed by operator	0	0	0	0	20
	Other	0	0	1	0	11
	Police request	0	0	0	0	9
	Possession of weapons	0	0	5	4	0

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	Prostitution	0	0	0	0	1
	Public order	6	3	20	16	9
	Road Traffic Collision	0	0	0	0	5
	Robbery	2	3	7	6	5
	Rough sleeper	0	0	0	0	12
	Serious incident	0	0	0	0	12
	Sexual assault	1	2	3	2	1
	Smoking/vaping	0	0	0	0	23
	Suspicious	0	0	0	0	10
	Theft	4	4	8	9	3
	Theft – cycle	0	0	0	0	3
	Threatening behaviour	0	0	0	0	1
	Vandalism	0	0	0	0	9
	Vehicle	0	0	1	1	0
	Verbal assault	0	0	0	0	5
	Violence	13	10	34	50	0
Walsall Total		31	29	85	114	227
Wednesbury	ASB	0	0	0	0	28
	Assault	0	0	0	0	4
	Attempted theft	0	0	0	0	1
	Criminal damage	1	4	3	2	11
	Domestic	0	0	0	0	1
	Drugs	0	0	0	0	3
	Medical	0	0	0	0	4
	Observed by operator	0	0	0	0	4
	Other	0	0	0	0	6
	Offensive weapons	0	0	0	0	1
	Police request	0	0	0	0	2
	Public Order	2	1	5	3	2
	Robbery	1	0	2	3	3
	Road traffic collision	0	0	0	0	6
	Sexual offences	0	1	0	1	
	Shop theft	0	0	0	0	2
	Smoking/vaping	0	0	0	0	9
	Suspicious	0	0	0	0	1
	Theft	0	0	0	6	1
	Theft – cycle	0	0	0	0	1

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	Vandalism	0	0	0	0	2
	Vehicle	1	1	0	1	0
	Verbal assault	0	0	0	0	1
	Violence	4	4	11	11	0
Wednesbury Total		9	11	21	27	106
West Bromwich	ASB	0	0	0	0	73
	Alcohol related	0	0	0	0	14
	Animal	0	0	0	0	1
	Assault	0	0	0	0	28
	Attempted suicide	0	0	0	0	1
	Bus station radio call	0	0	0	0	2
	Criminal damage	2	2	4	4	2
	Domestic	0	0	0	0	1
	Drugs	0	0	1	4	9
	Fare evasion	0	0	0	0	2
	Fire/smoke	0	0	0	0	1
	Fire alarm activation	0	0	0	0	8
	Indecent exposure	0	0	0	0	3
	Medical	0	0	0	0	32
	Missing person	0	0	0	0	1
	Observed by operator	0	0	0	0	33
	Other	0	0	0	0	21
	Offensive weapons	0	1	1	6	3
	Police request	0	0	0	0	8
	Public Order	5	6	22	16	6
	Robbery	6	6	4	3	3
	Road traffic collision	0	0	0	0	6
	Rough sleeper	0	0	0	0	40
	Serious incident	0	0	0	0	1
	Sexual offences	3	0	7	7	4
	Shop theft	0	0	0	0	3
	Smoking/vaping	0	0	0	0	34
	Suspicious	0	0	0	0	3
	Theft	8	8	6	15	9
	Threatening behaviour	0	0	0	0	1
	Trespass	0	0	0	0	2
	Vandalism	0	0	0	0	54

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	Vehicle	1	2	1	1	1
	Verbal assault	0	0	0	0	11
	Violence	17	31	46	58	0
West Bromwich Total		42	56	92	114	426
Wolverhampton Bus Station	ASB	0	0	0	0	93
	Alcohol	0	0	0	0	3
	Animal	0	0	0	0	1
	Assault	0	0	0	0	21
	Attempted theft	0	0	0	0	8
	Begging	0	0	0	0	9
	Burglary	0	0	0	0	1
	Bus station radio call	0	0	0	0	7
	Criminal damage	1	5	6	19	3
	Drugs	0	1	1	17	31
	Fare evasion	0	0	0	0	2
	Fire alarm activation	0	0	0	0	8
	Firearm	0	0	0	0	2
	H&S Investigation	0	0	0	0	1
	Indecent exposure	0	0	0	0	14
	Medical	0	0	0	0	22
	Missing person	0	0	0	0	3
	Observed by operator	0	0	0	0	43
	Other	0	0	1	0	21
	Offensive weapons	1	2	3	11	5
	Police request	0	0	0	0	20
	Public Order	7	17	37	27	7
	Road traffic collision	0	0	0	0	6
	Robbery	1	1	7	20	12
	Rough sleeper	0	0	0	0	41
	Sexual offences	0	0	3	10	5
	Shop theft	0	0	0	0	1
	Smoking/vaping	0	0	0	0	41
	Suspicious	0	0	0	0	11
	Theft	10	2	10	21	9
	Theft – cycle	0	0	0	0	14

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	Trespass	0	0	0	0	4
	Vehicle	0	0	0	0	0
	Verbal assault	0	0	0	0	11
	Violence	16	12	59	73	0
Wolverhampton Bus Station Total		36	40	127	198	494
GRAND TOTAL		305	323	567	910	2807

**APPENDIX 'B' – No 11 BUS ROUTE
RECORDED OFFENCES 2019 TO 2023**

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APPENDIX 'B'

Recorded Offences – No 11 Bus Route

CAMERA	OFFENCE	2019	2020	2021	2022	2023
Acocks Green	Arson/Criminal Damage	9	5	11	12	26
	Burglary	7	5	3	5	16
	Drugs	5	5	4	4	7
	Miscellaneous Crimes Against Society	9	6	4	5	5
	Non-crime	1	2	7	19	30
	Possession of Weapons	1	3	4	4	9
	Public Order	9	28	24	34	59
	Robbery	6	7	6	5	12
	Sexual	3	4	2	4	7
	Theft	45	31	44	64	136
	Vehicle	0	2	4	5	9
	Violence	35	39	57	58	114
Acocks Green Total		127	129	170	219	430
Acocks Green Station	Arson/Criminal Damage	4	1	1	6	13
	Burglary	7	3	3	3	8
	Drugs	2	2	2	4	4
	Miscellaneous Crimes Against Society	2	5	0	1	2
	Non-crime	1	1	9	18	19
	Possession of Weapons	0	2	1	0	0
	Public Order	1	2	7	8	16
	Robbery	1	0	0	5	9
	Sexual	2	2	1	2	3
	Theft	2	4	2	2	4
	Vehicle	0	1	1	3	6
	Violence	13	20	25	29	51
Acocks Green Station Total		34	43	52	81	135
Bearwood Bus Station	Arson/Criminal Damage	8	3	3	4	8
	Burglary	5	0	4	2	10
	Drugs	2	0	0	0	2
	Miscellaneous Crimes Against Society	10	9	0	2	2
	Non-crime	1	3	2	3	7
	Possession of Weapons	1	0	1	4	8

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	Public Order	0	0	5	4	11
	Robbery	7	5	0	3	6
	Sexual	3	2	2	3	5
	Theft	16	3	3	6	11
	Vehicle	1	0	1	2	5
	Violence	18	20	25	64	91
Bearwood Bus Station Total		68	45	46	97	166
Bordesley Green E / Station Road	Arson/Criminal Damage	6	3	3	7	26
	Burglary	1	0	1	3	4
	Drugs	5	3	4	6	52
	Miscellaneous Crimes Against Society	2	12	1	0	2
	Non-crime	11	11	15	13	33
	Non-notifiable	0	0	0	0	1
	Possession of Weapons	0	0	1	4	9
	Public Order	3	5	8	9	41
	Robbery	1	1	2	1	2
	Sexual	12	8	5	3	7
	Theft	0	3	5	6	9
	Vehicle	0	0	2	0	4
	Violence	14	22	36	33	106
Bordesley Green E / Station Road Total		60	73	83	85	296
Bristol Road / Harborne Road	Arson/Criminal Damage	7	16	14	8	18
	Burglary	14	9	9	8	22
	Drugs	1	2	2	2	4
	Miscellaneous Crimes Against Society	5	11	4	2	4
	Non-crime	5	9	11	7	20
	Possession of Weapons	2	2	5	3	12
	Public Order	4	11	23	20	48
	Robbery	8	2	14	10	26
	Sexual	5	0	4	3	10
	Theft	55	42	45	102	159
	Vehicle	1	1	21	19	24
	Violence	27	21	46	70	121
Bristol Road / Harborne Road Total		134	126	198	254	468

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Bromford Lane / Coleshill Road						
Arson/Criminal Damage	16	13	7	5	20	
Burglary	15	10	3	7	18	
Drugs	13	4	2	14	25	
Miscellaneous Crimes Against Society	7	13	8	2	6	
Non-crime	5	6	15	12	26	
Possession of Weapons	2	3	7	9	17	
Public Order	8	12	57	35	71	
Robbery	14	15	11	5	17	
Sexual	7	2	9	3	8	
Theft	124	99	87	120	308	
Vehicle	2	7	11	15	26	
Violence	46	73	94	83	187	
Bromford Lane / Coleshill Road Total	270	257	311	310	729	
Bromford Lane / Tyburn Road						
Arson/Criminal Damage	5	6	7	7	14	
Burglary	4	3	2	8	12	
Drugs	2	5	4	5	8	
Miscellaneous Crimes Against Society	8	13	1	0	1	
Non-crime	7	6	7	8	20	
Possession of Weapons	0	3	1	3	9	
Public Order	5	6	10	9	10	
Robbery	6	3	2	2	6	
Sexual	4	0	4	2	4	
Theft	17	11	5	5	13	
Vehicle	0	2	6	11	18	
Violence	25	26	33	19	45	
Bromford Lane / Tyburn Road Total	87	84	82	79	160	
Brookvale Rd / Ridgeway						
Arson/Criminal Damage	5	2	2	1	2	
Burglary	1	0	1	2	7	
Drugs	2	1	0	1	1	
Miscellaneous Crimes Against Society	3	3	1	1	1	
Non-crime	0	1	1	1	2	
Possession of Weapons	0	0	2	0	0	
Public Order	0	0	1	2	3	

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	Robbery	1	0	0	1	2
	Sexual	0	0	0	1	1
	Theft	3	1	2	4	4
	Vehicle	1	0	0	5	7
	Violence	3	2	9	10	13
Brookvale Rd / Ridgeway Total		19	10	19	30	43
Church Road / Stoney Lane	Arson/Criminal Damage	13	17	15	25	35
	Burglary	16	6	6	8	13
	Drugs	5	4	2	6	6
	Miscellaneous Crimes Against Society	24	27	4	2	3
	Non-crime	0	7	16	17	37
	Possession of Weapons	1	3	6	3	7
	Public Order	1	1	25	23	47
	Robbery	13	8	6	10	16
	Sexual	1	1	4	3	6
	Theft	94	52	41	34	94
	Vehicle	2	1	7	12	17
	Violence	43	44	66	44	130
Church Road / Stoney Lane Total		213	179	198	187	41
Cole Bank Road / Stratford Road	Arson/Criminal Damage	2	2	1	1	3
	Burglary	2	2	0	4	6
	Drugs	1	0	1	0	0
	Miscellaneous Crimes Against Society	4	5	0	0	1
	Non-crime	0	5	7	3	3
	Possession of Weapons	0	0	0	0	0
	Public Order	0	4	1	2	5
	Robbery	0	2	0	0	0
	Sexual	0	0	0	1	1
	Theft	3	4	3	2	5
	Vehicle	0	0	0	2	7
	Violence	3	5	8	7	12
Cole Bank Road / Stratford Road Total		15	29	21	22	43
Dudley Road	Arson/Criminal Damage	6	11	1	5	9
	Burglary	3	4	0	9	13
	Drugs	3	1	1	3	4

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	Miscellaneous Crimes Against Society	5	12	0	0	1
	Non-crime	6	6	7	8	16
	Possession of Weapons	0	1	1	2	4
	Public Order	1	1	6	11	15
	Robbery	5	2	2	5	6
	Sexual	0	2	0	0	0
	Theft	4	6	2	5	8
	Vehicle	0	0	7	7	11
	Violence	9	15	25	22	51
Dudley Road Total		42	61	52	77	138
Erdington	Arson/Criminal Damage	13	19	15	30	54
	Burglary	14	24	14	11	23
	Drugs	6	11	7	12	17
	Miscellaneous Crimes Against Society	41	58	9	4	9
	Non-crime	26	13	20	26	56
	Possession of Weapons	4	7	5	13	18
	Public Order	0	1	39	67	90
	Robbery	20	17	24	28	56
	Sexual	5	4	16	8	15
	Theft	99	54	53	67	201
	Vehicle	0	0	3	10	17
	Violence	76	100	157	178	305
Erdington Total		304	311	362	454	861
Lordswood Road, High Street Harborne	Arson/Criminal Damage	4	5	1	2	3
	Burglary	2	9	7	1	7
	Drugs	0	0	1	2	2
	Miscellaneous Crimes Against Society	5	5	2	0	0
	Non-crime	6	5	2	4	8
	Possession of Weapons	0	0	1	0	0
	Public Order	0	0	3	10	11
	Robbery	0	1	2	0	6
	Sexual	1	1	2	2	3
	Theft	13	9	5	5	10
	Vehicle	0	0	4	11	15
	Violence	10	2	4	13	25

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Lordswood Road, High Street Harborne Total		41	40	34	55	90
Olton Boulevard East	Arson/Criminal Damage	7	8	9	5	16
	Burglary	7	9	4	4	11
	Drugs	2	2	5	5	10
	Miscellaneous Crimes Against Society	6	17	6	2	6
	Non-crime	7	14	9	11	24
	Possession of Weapons	0	6	3	6	9
	Public Order	2	2	13	15	25
	Robbery	4	4	2	7	10
	Sexual	3	2	1	0	3
	Theft	78	36	43	46	95
	Vehicle	1	1	7	13	25
	Violence	28	32	40	60	117
Olton Boulevard East Total		144	133	142	174	351
Perry Barr	Arson/Criminal Damage	13	4	10	6	26
	Burglary	16	4	9	5	15
	Drugs	5	5	7	5	9
	Miscellaneous Crimes Against Society	22	29	1	1	4
	Non-crime	13	16	18	8	24
	Possession of Weapons	3	2	10	14	22
	Public Order	0	1	25	31	64
	Robbery	17	13	10	6	16
	Sexual	3	4	7	6	10
	Theft	51	61	52	42	93
	Vehicle	6	7	5	10	21
	Violence	64	63	64	72	155
Perry Barr Total		220	203	218	206	459
Rookery Road	Arson/Criminal Damage	2	7	5	12	18
	Burglary	3	1	2	4	12
	Drugs	1	1	3	5	7
	Miscellaneous Crimes Against Society	21	32	5	3	4
	Non-crime	8	10	8	2	8
	Possession of Weapons	0	1	7	6	8
	Public Order	0	0	17	13	21
	Robbery	7	13	8	7	18
	Sexual	1	1	3	3	7

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	Theft	17	11	9	17	40
	Vehicle	5	3	2	4	11
	Violence	9	30	49	38	80
Rookery Road Total		74	110	118	114	234
Sandon Road / Three Shires Oak Road	Arson/Criminal Damage	5	1	2	3	5
	Burglary	9	9	4	5	10
	Drugs	2	0	1	1	2
	Miscellaneous Crimes Against Society	9	11	2	1	1
	Non-crime	5	4	8	16	25
	Possession of Weapons	0	0	4	3	5
	Public Order	0	0	6	13	21
	Robbery	6	5	4	1	7
	Sexual	0	3	0	1	2
	Theft	95	19	31	31	43
	Vehicle	2	1	3	7	12
	Violence	18	15	27	29	59
Sandon Road / Three Shires Oak Road Total		147	69	92	111	192
Slade Road / Streetly Road	Arson/Criminal Damage	5	3	9	4	6
	Burglary	7	3	1	1	3
	Drugs	4	1	0	4	6
	Miscellaneous Crimes Against Society	11	15	4	1	2
	Non-crime	5	1	12	7	13
	Possession of Weapons	2	1	3	6	7
	Public Order	1	0	8	12	16
	Robbery	2	3	4	6	9
	Sexual	0	2	0	1	4
	Theft	13	13	4	4	10
	Vehicle	1	2	3	6	12
	Violence	17	33	33	33	55
Slade Road / Streetly Road Total		68	76	81	85	143
Stechford Lane / Burney Lane	Arson/Criminal Damage	2	2	1	8	11
	Burglary	2	0	2	2	7

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	Drugs	0	1	0	1	4
	Miscellaneous Crimes Against Society	15	10	5	1	2
	Non-crime	6	6	8	13	23
	Possession of Weapons	0	0	1	2	4
	Public Order	0	0	5	8	11
	Robbery	0	1	3	0	4
	Sexual	3	3	4	1	4
	Theft	13	6	0	3	10
	Vehicle	1	1	1	2	6
	Violence	23	21	41	27	43
Stechford Lane / Burney Lane Total		67	50	71	68	129
Stechford Station	Arson/Criminal Damage	6	5	4	11	15
	Burglary	16	2	9	5	10
	Drugs	3	1	6	1	2
	Miscellaneous Crimes Against Society	6	17	2	1	1
	Non-crime	11	16	4	9	15
	Possession of Weapons	2	2	2	3	8
	Public Order	0	0	7	13	23
	Robbery	1	4	2	1	5
	Sexual	0	1	2	7	8
	Theft	10	7	6	19	33
	Vehicle	3	0	7	10	16
	Violence	13	21	33	34	76
Stechford Station Total		71	76	84	114	212
Swan Island	Arson/Criminal Damage	5	2	9	13	37
	Burglary	19	2	6	10	14
	Drugs	6	0	4	9	12
	Miscellaneous Crimes Against Society	25	28	3	2	5
	Non-crime	4	8	19	26	46
	Possession of Weapons	3	2	8	5	8
	Public Order	0	2	36	22	45
	Robbery	9	5	9	11	25
	Sexual	0	1	9	7	15
	Theft	97	58	77	80	187
	Vehicle	13	3	12	14	43
	Violence	36	37	71	101	184

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Swan Island Total		217	152	263	300	621
Watford Road / Persnore Road	Arson/Criminal Damage	6	7	3	13	31
	Burglary	18	9	7	7	13
	Drugs	2	0	1	4	6
	Miscellaneous Crimes Against Society	16	15	4	0	1
	Non-crime	7	10	8	12	17
	Possession of Weapons	3	2	0	6	16
	Public Order	0	1	34	24	17
	Robbery	8	6	7	8	15
	Sexual	1	2	2	1	5
	Theft	62	33	59	56	142
	Vehicle	3	3	7	5	8
	Violence	26	26	42	57	108
Watford Road / Persnore Road Total		152	114	174	193	399
Wellington Road / Hamstead Road	Arson/Criminal Damage	0	0	10	9	17
	Burglary	3	4	6	6	13
	Drugs	0	3	1	0	0
	Miscellaneous Crimes Against Society	4	14	2	4	6
	Non-crime	7	14	22	23	39
	Possession of Weapons	0	1	4	4	49
	Public Order	0	1	9	8	13
	Robbery	0	0	2	7	9
	Sexual	2	2	2	6	7
	Theft	8	13	6	3	5
	Vehicle	2	3	2	3	8
	Violence	14	12	33	38	75
Wellington Road / Hamstead Road Total		40	67	99	111	196
Winson Green Road	Arson/Criminal Damage	2	1	2	1	2
	Burglary	3	0	0	3	9
	Drugs	1	1	0	2	2
	Miscellaneous Crimes Against Society	7	5	4	0	1
	Non-crime	11	8	3	7	13
	Possession of Weapons	1	1	0	1	3

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	Public Order	0	0	0	5	6
	Robbery	0	0	0	1	3
	Sexual	2	0	0	0	2
	Theft	6	2	2	4	7
	Vehicle	1	1	1	4	5
	Violence	10	14	20	14	35
Winston Green Road Total		44	33	32	42	88
Witton Station						
	Arson/Criminal Damage	3	1	1	2	5
	Burglary	0	1	1	2	4
	Drugs	1	2	1	1	2
	Miscellaneous Crimes Against Society	1	5	0	0	0
	Non-crime	3	3	3	2	4
	Possession of Weapons	0	3	2	5	7
	Public Order	0	0	5	11	17
	Robbery	0	3	3	3	5
	Sexual	0	1	3	0	0
	Theft	3	7	1	2	6
	Vehicle	1	2	2	0	4
	Violence	6	20	11	26	42
Witton Station Total		18	48	33	54	96
GRAND TOTAL		2658	5191	3035	3522	6720

APPENDIX 'C'

BUS STATIONS

and

No 11 ROUTE

INCIDENTS 2023

**West Midlands Combined Authority British Standard 7958 CCTV Evaluation -
Bus Stations and No 11 Bus Route - 1st January 2023 – 31st December 2023**

Bus Station and No 11 Bus Route – 2022/2023 Incident Trends

INCIDENT	NUMBER RECORDED 2022	NUMBER RECORDED 2023
Alcohol	42	20
Animal	0	10
Arson	9	5
ASB	496	657
Assault	120	124
Attempted crime	12	29
Attempted suicide	0	1
Begging	10	53
Burglary	1	2
Bus station radio call	0	24
Camera interference	0	3
Criminal Damage	66	72
Disorder	33	49
Domestic violence	5	9
Drugs	57	147
Fare evasion	1	12
Fire Alarm Activation	0	28
Firearms	2	3
Graffiti	0	9
H&S Investigation	0	2
Indecent exposure	1	59
Intercom call	0	8
Lift incident	0	1
Medical	79	124
Missing persons	5	14
Observation	0	321
Offensive weapon	25	34
Other	89	34
Police Request	72	54
Road traffic	22	44
Robbery	25	39
Rough Sleeper	33	222
Sexual	9	17
Serious incident	2	8
Shop Theft	0	17

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Smoking/vaping	41	243
Suspicious activity	15	48
Theft	10	71
Theft – cycle	0	26
Theft – vehicle	0	3
Threatening behaviour	0	3
Trespass	5	13
Vandalism	0	104
Verbal Assault	34	62
Vehicle	0	2
TOTAL	1321	2830

APPENDIX 'D' – BUS STATIONS

USAGE OF CAMERAS

**West Midlands Combined Authority British Standard 7958 CCTV Evaluation -
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APPENDIX 'D'

BUS STATION CAMERA USE

Camera	2019	2020	2021	2022	2023
581 - Halesowen	7	7	2	2	17
582 - Halesowen	1	1	4	3	5
583 - Halesowen	3	3	2	6	6
584 - Halesowen	12	12	7	10	36
585 - Halesowen	4	2	2	1	6
586 - Halesowen	3	0	0	1	1
587 - Halesowen	10	4	2	6	7
588 - Halesowen	1	1	0	2	5
589 - Halesowen	38	17	16	31	64
590 – Halesowen	63	14	27	42	92
591 - Halesowen	20	5	9	7	12
592 - Halesowen	2	1	0	3	5
593 - Halesowen	1	2	0	4	6
594 - Halesowen	55	20	34	50	109
595 – Halesowen	51	14	28	29	58
596 - Halesowen	18	2	10	11	13
597 - Halesowen	10	3	2	8	23
598 - Halesowen	5	1	3	6	2
599 – Halesowen	2	0	3	1	5
600 - Halesowen	4	0	7	6	9
601 - Halesowen	18	17	16	16	40
602 - Halesowen	3	3	1	3	3
603 – Halesowen	1	0	1	4	2
604 - Halesowen	3	2	4	6	9
605 – Halesowen	3	1	5	8	5
606 - Halesowen	20	6	10	8	13
608 – Halesowen	0	0	4	3	7
611 - Walsall Bus	10	9	14	29	50
612 - Walsall Bus	9	7	8	20	53
613 - Walsall Bus	11	4	9	29	51
614 - Walsall Bus	25	16	24	50	74
615 - Walsall Bus	23	11	27	48	106
616 - Walsall Bus	26	17	33	48	71
617 - Walsall Bus	45	18	39	52	102
618 - Walsall Bus	3	5	9	10	1

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619 - Walsall Bus	4	2	6	38	84
620 - Walsall Bus	6	3	11	20	48
621 - Walsall Bus	3	2	0	3	7
622 – Walsall Bus	7	3	4	8	5
623 - Walsall Bus	5	1	6	5	7
624 - Walsall Bus	8	1	6	3	7
625 - Walsall Bus	0	0	0	0	0
626 - Walsall Bus	0	0	0	0	3
627 - Walsall Bus	0	0	0	0	0
628 – Walsall Bus	2	2	6	7	13
631 – Coventry Bus Pool Meadow	2	2	3	3	9
632 - Coventry Bus Pool Meadow	2	3	3	9	33
633 - Coventry Bus Pool Meadow	127	4	6	7	40
634 - Coventry Bus Pool Meadow	9	11	28	39	59
635 - Coventry Bus Pool Meadow	26	3	16	30	45
636 - Coventry Bus Pool Meadow	49	17	29	44	106
637 - Coventry Bus Pool Meadow	30	23	50	89	145
638 - Coventry Bus Pool Meadow	28	13	45	62	70
639 - Coventry Bus Pool Meadow	44	18	32	62	116
640 - Coventry Bus Pool Meadow	14	7	41	95	118
641 - Coventry Bus Pool Meadow	4	3	9	17	20
642 - Coventry Bus Pool Meadow	0	0	7	11	23
643 - Coventry Bus Pool Meadow	2	0	2	1	6
644 - Coventry Bus Pool Meadow	5	2	4	10	25
645 - Coventry Bus Pool Meadow	5	2	4	8	20
646 - Coventry Bus Pool Meadow	15	4	11	14	24
647 - Coventry Bus Pool Meadow	34	9	18	36	67
648 - Coventry Bus Pool Meadow	20	8	12	14	23
649 - Coventry Bus Pool Meadow	17	7	20	15	16
650 - Coventry Bus Pool Meadow	11	1	4	4	8
651 - Coventry Bus Pool Meadow	2	0	2	2	3
652 - Coventry Bus Pool Meadow	21	1	7	8	37
653 - Coventry Bus Pool Meadow	4	1	3	3	20
654 - Coventry Bus Pool Meadow	1	0	2	1	1
655 - Coventry Bus Pool Meadow	0	0	6	2	2
656 - Coventry Bus Pool Meadow	1	1	1	5	13
657 – Coventry Bus Pool Meadow	2	1	1	1	7
658 - Coventry Bus Pool Meadow	1	3	3	1	8
659 - Coventry Bus Pool Meadow	8	2	2	8	14

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660 - Coventry Bus Pool Meadow	5	0	3	1	4
661 - Coventry Bus Pool Meadow	1	1	1	2	8
662 - Coventry Bus Pool Meadow	25	1	10	11	25
663 – Coventry Bus Cycle	0	0	0	1	2
685 - Stourbridge Junction	0	0	3	0	0
686 - Stourbridge Junction	0	0	2	0	2
687 - Stourbridge Junction	0	0	0	0	1
695 – Perry Barr	0	0	0	0	3
696 – Perry Barr	0	0	0	0	9
697 – Perry Barr	0	0	0	0	3
698 – Perry Barr	0	0	0	1	1
699 – Perry Barr	0	0	0	0	2
701 - Perry Barr	0	0	0	1	6
702 - Perry Barr	0	0	1	3	8
703 - Perry Barr	6	0	0	0	10
704 - Perry Barr	20	0	1	1	16
705 - Perry Barr	14	0	1	0	0
706 - Witton	1	0	0	1	0
707 – Witton	0	0	0	1	0
708 - Witton	0	1	0	0	0
709 - Stockland Green	5	1	3	0	0
710 - Erdington	3	1	1	1	1
711 – Erdington	13	1	0	1	1
712 – Erdington	6	0	1	1	1
713 – Erdington	4	2	4	0	0
714 – Erdington	2	3	2	0	0
715 - Ward End	14	0	0	1	1
716 - Ward End	17	0	0	1	0
717 - Ward End	2	0	0	0	0
718 - Ward End	1	0	0	0	0
719 - Stechford	25	1	1	0	0
720 – Stechford	9	0	0	0	0
721 - Yardley	7	0	0	0	0
722 – Yardley	14	0	1	1	0
723 - Yardley	2	0	0	0	0
724 - Yardley	6	0	0	0	0
725 - Yardley	9	0	0	0	0
726 - Yardley	5	1	0	0	0
727 - Yardley	4	1	0	0	0

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728 - Yardley	8	0	0	0	0
730 - Acocks Green	3	0	1	0	0
731 - Acocks Green	2	0	1	1	1
732 - Acocks Green	1	1	1	0	0
733 - Hall Green	3	2	2	1	1
736 - Kings Norton	1	3	0	0	0
737 - Kings Norton	5	3	8	4	8
738 - Kings Norton	5	3	7	4	17
739 - Selly Oak	4	1	0	1	1
740 – Selly Oak	0	0	0	0	2
741 – Selly Oak	0	0	0	0	1
742 - Harborne	4	0	0	0	0
743 - Bearwood	20	1	3	0	2
746 - Winson Green	1	0	2	0	0
747 - Winson Green	14	1	3	0	0
749 - Handsworth	3	0	0	1	0
750 – Erdington	6	0	0	0	0
751 - Bearwood	0	0	0	1	0
760 - Wednesbury Bus	3	3	0	0	1
761 - Wednesbury Bus	5	3	3	0	4
762 - Wednesbury Bus	0	1	0	1	3
763 - Wednesbury Bus	0	0	0	3	8
764 - Wednesbury Bus	0	4	1	2	9
765 - Wednesbury Bus	0	1	1	2	4
766 - Wednesbury Bus	1	1	0	3	7
767 - Wednesbury Bus	0	0	0	3	6
768 - Wednesbury Bus	2	1	1	3	6
769 - Wednesbury Bus	1	1	1	2	10
770 - Wednesbury Bus	2	1	1	2	3
771 - Wednesbury Bus	2	2	1	1	7
772 – Wednesbury Bus	0	1	0	0	0
773 - Wednesbury Bus	1	2	3	2	30
774 - Wednesbury Bus	2	2	3	0	18
775 - Wednesbury Bus	3	3	4	2	22
776 - Wednesbury Bus	6	3	8	5	20
777 - Wednesbury Bus	0	0	2	2	3
778 - Wednesbury Bus	4	2	8	7	13
779 - Wednesbury Bus	2	2	2	4	7
780 - Wednesbury Bus	2	2	8	6	13

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781 - Wednesbury Bus	0	5	4	3	8
782 - Wednesbury Bus	3	4	0	2	6
783 - Wednesbury Bus	4	4	2	1	10
784 - Wednesbury Bus	7	3	1	5	10
785 - Wednesbury Bus	1	0	0	0	8
786 - Wednesbury Bus	0	1	0	0	0
787 - Wednesbury Bus	4	3	1	6	19
788 - Wednesbury Bus	9	5	8	5	29
789 - Wednesbury Bus	2	4	3	5	15
790 – Wolverhampton Bus	0	0	0	6	6
791 - Wolverhampton Bus	1	0	1	8	5
792 - Wolverhampton Bus	0	0	0	3	2
793 - Wolverhampton Bus	2	2	8	3	12
794 - Wolverhampton Bus	2	2	3	7	15
795 - Wolverhampton Bus	2	1	0	5	4
796 - Wolverhampton Bus	1	2	6	8	8
797 - Wolverhampton Bus	0	1	3	4	1
798 - Wolverhampton Bus	2	2	1	0	1
799 - Wolverhampton Bus	2	3	4	3	7
800 - Wolverhampton Bus	2	0	0	0	0
801 - Wolverhampton Bus	3	7	7	12	16
802 - Wolverhampton Bus	38	15	15	27	77
804 – Bilston	17	6	14	26	88
805 - Bilston	9	11	5	8	37
806 - Bilston	4	6	10	20	44
807 – Bilston	4	8	8	9	36
808 – Bilston	10	4	7	15	42
809 - Bilston	7	7	10	8	49
812 – Bilston	0	0	0	10	18
813 – Bilston	0	0	0	7	35
819 - Wolverhampton Bus	11	6	22	31	47
820 - Wolverhampton Bus	0	1	1	2	8
821 - Wolverhampton Bus	9	8	19	35	63
822 - Wolverhampton Bus	10	4	13	20	52
823 - Wolverhampton Bus	16	4	21	35	48
824 - Wolverhampton Bus	17	4	15	34	92
825 - Wolverhampton Bus	10	5	10	18	30
826 - Wolverhampton Bus	6	3	10	18	24
827 - Wolverhampton Bus	17	4	18	32	26

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828 - Wolverhampton Bus	8	4	19	22	35
829 - Wolverhampton Bus	17	9	27	16	41
830 - Wolverhampton Bus	11	10	31	73	123
831 - Wolverhampton Bus	3	0	4	2	0
832 - Wolverhampton Bus	2	0	3	4	1
833 - Wolverhampton Bus	3	0	0	3	0
834 - Wolverhampton Bus	28	9	42	43	99
835 - Wolverhampton Bus	3	1	0	3	1
836 - Wolverhampton Bus	6	10	13	21	40
837 - Wolverhampton Bus	3	3	10	8	27
838 - Wolverhampton Bus	4	0	7	8	18
839 - Wolverhampton Bus	1	2	5	8	11
840 - Wolverhampton Bus	3	0	3	6	24
841 - Wolverhampton Bus	2	1	3	7	11
842 - Wolverhampton Bus	2	4	4	11	18
843 - Wolverhampton Bus	2	2	3	10	12
844 - Wolverhampton Bus	20	6	19	61	111
845 - Wolverhampton Bus	0	0	0	0	0
846 - Wolverhampton Bus	0	0	0	0	0
847 - Wolverhampton Bus	0	0	0	0	0
848 - Wolverhampton Bus	0	0	0	0	0
849 - Wolverhampton Bus	0	0	0	0	0
850 - Wolverhampton Bus	1	0	0	0	0
851 - Wolverhampton Bus	0	0	0	0	0
852 - Wolverhampton Bus	0	4	2	9	9
853 - Wolverhampton Bus	0	2	2	5	6
854 - Wolverhampton Bus	1	4	8	4	13
855 - Wolverhampton Bus	3	1	6	5	9
856 - Wolverhampton Bus	7	4	7	11	24
857 - Wolverhampton Bus	3	2	1	7	8
858 - Wolverhampton Bus	4	2	3	1	3
859 - Wolverhampton Bus	3	0	0	2	7
860 - Wolverhampton Bus	3	1	4	11	12
864 - Bearwood	0	1	0	3	8
865 - Bearwood	0	2	1	2	7
866 - Bearwood	0	3	0	2	7
867 - Bearwood	0	3	3	3	9
901 - Stourbridge Bus	34	33	38	26	127
902 - Stourbridge Bus	14	2	7	4	8

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903 - Stourbridge Bus	0	1	8	4	15
904 - Stourbridge Bus	2	0	4	2	3
905 - Stourbridge Bus	7	5	5	6	13
906 - Stourbridge Bus	1	1	2	3	9
907 - Stourbridge Bus	8	13	15	23	44
908 - Stourbridge Bus	14	17	10	12	22
909 - Stourbridge Bus	22	12	9	8	24
910 - Stourbridge Bus	11	2	4	13	8
911 - Stourbridge Bus	9	2	2	0	15
912 - Stourbridge Bus	35	12	26	43	97
913 - Stourbridge Bus	16	12	13	11	28
914 - Stourbridge Bus	7	8	12	17	40
915 - Stourbridge Bus	3	3	5	9	15
916 - Stourbridge Bus	2	3	3	7	10
917 - Stourbridge Bus	2	4	2	5	4
918 - Stourbridge Bus	6	8	6	6	17
919 - Stourbridge Bus	11	3	10	12	33
920 - Stourbridge Bus	8	2	3	1	8
921 - Stourbridge Bus	12	7	7	7	10
922 - Stourbridge Bus	2	3	2	2	9
923 - Stourbridge Bus	1	0	3	3	7
924 - Stourbridge Bus	2	0	2	2	6
925 - Stourbridge Bus	2	0	1	2	2
926 - Stourbridge Bus	2	1	3	6	3
927 - Stourbridge Bus	10	3	6	12	16
928 - Stourbridge Bus	4	2	2	8	11
930 - Stourbridge Bus	4	1	3	2	4
931 - Stourbridge Bus	5	2	5	12	30
932 - Stourbridge Bus	1	2	0	1	2
933 - Stourbridge Bus	3	0	2	4	7
934 - Stourbridge Bus	0	0	2	1	2
935 - Stourbridge Bus	0	0	1	0	5
936 - Stourbridge Bus	1	1	3	5	12
937 - Stourbridge Bus	2	0	0	4	3
938 - Stourbridge Bus	27	16	24	27	33
939 - Stourbridge Bus	3	1	1	3	3
940 - Stourbridge Bus	9	11	15	17	32
941 - Stourbridge Bus	7	4	10	23	38
943 - Stourbridge Bus	0	1	1	0	1

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944 - Stourbridge Bus	0	0	0	0	0
951 - West Bromwich Bus	3	3	5	12	36
952 - West Bromwich Bus	7	41	32	86	173
953 - West Bromwich Bus	7	36	20	37	43
954 - West Bromwich Bus	6	11	5	19	28
955 - West Bromwich Bus	4	5	8	10	27
956 - West Bromwich Bus	4	3	8	8	23
957 - West Bromwich Bus	0	0	0	0	8
958 - West Bromwich Bus	14	11	10	23	78
959 - West Bromwich Bus	4	2	2	3	17
960 - West Bromwich Bus	3	8	7	10	72
961 - West Bromwich Bus	3	2	3	5	17
962 - West Bromwich Bus	3	4	5	9	16
963 - West Bromwich Bus	8	5	12	11	29
964 - West Bromwich Bus	1	3	0	5	10
965 - West Bromwich Bus	1	1	1	4	3
966 - West Bromwich Bus	3	6	3	7	16
967 - West Bromwich Bus	2	2	2	5	17
968 - West Bromwich Bus	3	2	5	6	16
969 - West Bromwich Bus	4	0	2	4	5
970 - West Bromwich Bus	2	0	3	0	16
971 - West Bromwich Bus	2	2	3	1	13
972 - West Bromwich Bus	2	7	4	6	19
973 - West Bromwich Bus	3	2	7	4	9
974 - West Bromwich Bus	4	3	5	4	11
975 - West Bromwich Bus	3	3	5	7	10
976 - West Bromwich Bus	2	7	4	12	22
977 - West Bromwich Bus	1	9	8	12	9
978 - West Bromwich Bus	3	5	6	10	12
979 - West Bromwich Bus	4	2	2	7	13
980 - West Bromwich Bus	4	1	6	9	18
981 - West Bromwich Bus	4	4	4	13	32
982 - West Bromwich Bus	5	4	11	10	1
983 - West Bromwich Bus	3	4	2	5	17
984 - West Bromwich Bus	2	4	7	10	34
985 - West Bromwich Bus	6	15	10	13	28
987 - West Bromwich Bus	0	0	0	1	1
988 - West Bromwich Bus	0	0	0	1	0
989 - West Bromwich Bus	0	0	1	2	2

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1031 – Wolverhampton	0	0	0	0	2
1032 – Wolverhampton	0	0	0	0	0
1033 – Wolverhampton	0	0	0	0	1
1034 – Wolverhampton	0	0	0	0	9
1035 – Wolverhampton	0	0	0	0	14
9097 – Dudley	0	0	0	0	13
9098 – Dudley	0	0	0	0	23
9099 – Dudley	0	0	0	0	15
9100 – Dudley	0	0	0	0	17
9101 – Dudley	0	0	0	0	42
9102 – Dudley	0	0	0	0	15
9103 – Dudley	0	0	0	0	21
9104 – Dudley	0	0	0	0	28
9105 – Dudley	0	0	0	0	17
9106 – Dudley	0	0	0	0	10
9107 – Dudley	0	0	0	0	20
9108 – Dudley	0	0	0	0	34
9109 – Dudley	0	0	0	0	45
9110 – Dudley	0	0	0	0	26
9111 – Dudley	0	0	0	0	38
9112 – Dudley	21	6	9	23	35
9113 – Dudley	20	10	10	42	44
9114 – Dudley	22	13	22	60	56
9115 – Dudley	29	9	14	42	47
9116 – Dudley	16	14	20	26	28
9117 – Dudley	18	3	8	9	13
9118 – Dudley	4	13	20	62	90
9119 – Dudley	18	7	10	40	43
9120 – Dudley	22	0	2	14	2
9121 – Dudley	8	0	4	18	6
9122 – Dudley	0	5	3	10	24
9123 – Dudley	9	0	3	16	20
9124 – Dudley	5	2	10	14	15
9125 – Dudley	0	2	6	10	10
9126 – Dudley	20	0	1	1	0
9127 – Dudley	22	0	3	3	17
9128 – Dudley	4	1	2	8	15
Total	2609	1275	2121	3560	6875